



## WHO TO CONTACT IN WHAT SEASON

You can visit [cityoffortwayne.custhelp.com](http://cityoffortwayne.custhelp.com) year-round to report concerns (about Solid Waste or Neighborhood Code Compliance) or request repairs (for Streets, Street Lights, or Water Maintenance) and more. You can also use this guide to find out which organizations or City Departments may be helpful in each season.

### Summer

- **Road Closure Map-** visit [trekthefort.org](http://trekthefort.org) for up-to-date information about street closings and lane restrictions.
- **Digging, Building, Fencing, and Signage-** Before doing work in your yard that requires digging or placing materials underground call 811 to ensure all utility lines are marked. Call 311 to contact the Department of Planning Services to ask questions about zoning and to make sure you pull proper permits.
- **Student Summer Lunches-** Fort Wayne Community Schools provides lunches to students over the summer, visit [www.fortwayneschools.org](http://www.fortwayneschools.org)
- **Programs and Activities-** The Allen County Public Library ([acpl.lib.in.us](http://acpl.lib.in.us)), Fort Wayne Parks and Recreation ([fortwayneparks.org](http://fortwayneparks.org)), and local YMCAs ([fwymca.org](http://fwymca.org)) all offer summer and year-round programs for people of all ages.
- **Block Party & Parade Permits-** Before you host your neighborhood celebration visit <https://bit.ly/3RG3gRV> to review the permit application. Permits have to be submitted at least ten (10) working days in advance.

### Fall

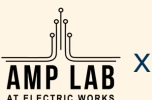
- **Leaf Collection-** Visit the City's leaf collection webpage ([tinyurl.com/43522ab8](http://tinyurl.com/43522ab8)) for information about leaf collection dates and instructions. You can call 311 to contact the Street Department with questions regarding leaf pickup as well.
- **Yard Clippings and Branches-** The Yard waste webpage ([www.cityoffortwayne.org/yard-waste.html](http://www.cityoffortwayne.org/yard-waste.html)) tells you how to dispose of other yard waste. The Solid Waste Management team can help answer questions.
- **Fall Activities-** Fort Wayne has many Fall activities and events like the Johnny Appleseed Festival, Fright Night, and events at the Fort Wayne Children's Zoo. Check out Visit Fort Wayne's website ([visitfortwayne.com](http://visitfortwayne.com)) for event info and the Fort Wayne Police Department's website ([fwpd.org](http://fwpd.org)) for trick-or-treating regulations.

## Winter

- **Snow removal for streets and sidewalks**- Snow removal routes can be found by on the Snow Removal webpage ([tinyurl.com/4n4kzy3t](https://tinyurl.com/4n4kzy3t)). Each resident is responsible for removing snow from their own sidewalks. Contact the Public Works Division with questions by calling 311.
- **Mental Health Resources**- For many people, winter can be a difficult season. Find mental health resources in websites like [www.namifortwayne.org](http://www.namifortwayne.org).
- **Winter Activities**- Check out Visit Fort Wayne's website ([visitfortwayne.com](http://visitfortwayne.com)) to find out about fun happenings like Weather the Fort, Winterval, Public ice-skating opportunities, and more!

## Spring

- **Tire Collection**- Tire collection days can only be scheduled by neighborhood association leaders. If you wish to organize a tire pickup day, speak with your association's president and ask them to call 311 to speak with a staff member in the Public Works Department.
- **Weed & Tall Grass Violations**- Grass or weeds must be at least 9 inches tall to be in violation of the City's ordinance. You can report concerns by calling 311 and asking to speak with staff in the Neighborhood Code Department.
- **The Great American Cleanup**- The Great American Cleanup is an annual effort to mobilize neighborhood residents to help clean up our community together. Find more information or register to participate at [www.cityoffortwayne.org/great-american-clean-up.html](http://www.cityoffortwayne.org/great-american-clean-up.html)
- **Stray Animals**- Contact Animal Care and Control if you find a stray pet or need to surrender one. Information about Animal Care and Control can be found at [cityoffortwayne.org/animal-care-and-control.html](http://cityoffortwayne.org/animal-care-and-control.html)
- **Flood Concerns**- Visit [tinyurl.com/ypeyhsfy](https://tinyurl.com/ypeyhsfy) for information about what to do in the case of a flood. In case of flood contact the City Flood Hotline at 260-427-2875.



*This guide was created by the City's Department of Neighborhoods and AMP Lab students in partnership with the City of Fort Wayne. For more information visit our website or scan the QR Code.*

